

GRAVITY Coaching Terms & Conditions

By purchasing a coaching program from GRAVITY (“Company”), you (“Client”) agree to the following Terms & Conditions. These terms form a legally binding agreement between you and GRAVITY.

1. Agreement to Terms

By completing the purchase of a coaching program, you acknowledge that you have read, understood, and agree to these Terms & Conditions.

2. Payment & Contract Execution

2.1 Payment Requirement

Full payment or an approved payment plan must be completed prior to the commencement of any coaching services. Payment confirms your commitment to the program and acceptance of these Terms.

2.2 Contract Execution Requirement

Upon payment, you will receive a coaching agreement for review and signature. You must sign and return the contract within 24 hours of receipt.

2.3 Failure to Execute Contract

Failure to sign and return the contract within 24 hours will result in a temporary hold on your coaching program until the contract is executed. The coaching period will not be extended for delays caused by this.

2.4 Forfeiture of Program Access

Failure to sign and return the contract within 48 hours results in forfeiture of your coaching program access. No refunds, credits, or transfers will be issued.

3. No Refund Policy

3.1 Non-Refundable Payments

All payments for coaching programs are final and non-refundable. Under no circumstances will refunds, chargebacks, or reversals be granted. This includes but is not limited to:

- Failure to sign the coaching contract in the required timeframe
- Change of mind
- Personal circumstances affecting participation

3.2 Program Credit (at Company’s Discretion)

In certain cases, and at the sole discretion of GRAVITY, you may be offered program credit for future services. This is not guaranteed and does not override the Refund Policy.

4. Client Responsibilities & Engagement

4.1 Client’s Duty to Inquire

You are responsible for reviewing all coaching terms and ensuring you understand your obligations. Feel free to reach out with any questions before completing your purchase.

4.2 Initial Engagement Commitment

The first 14 days of your coaching program are crucial to your success. You agree to actively engage with your coach during this period, including:

- Communicating with your coach daily
- Tracking and reporting progress as outlined in the coaching program

- Following guidance and recommendations from your coach

Failure to engage may hinder your progress, and GRAVITY is not responsible for lack of results due to inadequate engagement.

5. Chargebacks & Dispute Resolution

5.1 Payment Disputes & Documentation

In the event of a payment dispute or chargeback, GRAVITY will provide the payment processor and financial institution with relevant documentation, including:

- Proof of payment and transaction details
- A copy of the contract sent to you
- Acknowledgment of the GRAVITY Coaching Terms & Conditions and Refund Policy

5.2 Client Responsibility in Payment Disputes

By agreeing to these Terms, you waive the right to initiate a chargeback or dispute based on failure to sign the contract, change of mind, or personal circumstances. Initiating a chargeback in violation of these Terms constitutes a material breach of this agreement.

5.3 Legal Fees & Costs

If GRAVITY incurs legal or collection fees due to unauthorized chargebacks or disputes, you agree to cover all associated costs.

6. Enforcement & Amendments

6.1 Strict Enforcement

GRAVITY reserves the right to enforce these policies strictly, with no exceptions granted without written approval from GRAVITY leadership.

6.2 Amendments & Modifications

GRAVITY reserves the right to update or modify these Terms at any time. The most recent version will be posted on our website and will take effect immediately upon publication.

6.3 Governing Law

These Terms & Conditions shall be governed by the laws of the state in which GRAVITY operates. Any disputes arising under this agreement shall be resolved in the courts of that jurisdiction.

Acknowledgment & Consent

By completing your purchase, you confirm that you have read and agreed to the terms above and understand the non-refundable nature of the program.