

Contact Information and Dispute Resolution Clause

Effective Date: January 9, 2025

1. Contact Information

If you have any questions or concerns regarding these Terms, your subscription, or any other inquiries, you may contact GRAVITY at:

- **Email:** team@grav1tymovement.com
- **Phone:** (808) 207-7720
- **Mailing Address:** 91-1121 Keaunui Dr. STE 108 Ewa Beach, HI 96706

We aim to respond to all inquiries within a reasonable timeframe.

2. Dispute Resolution

2.1 Initial Resolution Attempt: In the event of any dispute, claim, or issue arising from these Terms or your use of the Service, you agree to first attempt to resolve the dispute by contacting GRAVITY at [support@grav1ty.com]. We will make reasonable efforts to resolve the issue amicably and informally within a reasonable period.

2.2 Arbitration Agreement: If the dispute cannot be resolved informally within 30 days, you agree to resolve the dispute through binding arbitration administered by the **American Arbitration Association (AAA)** under its **Consumer Arbitration Rules**. The arbitration will take place in [Insert City, State], and the decision of the arbitrator will be final and binding.

2.3 Class Action Waiver: You agree that any arbitration will be conducted on an individual basis and not as part of any class action, class arbitration, or similar proceeding. You waive any right to participate in class action lawsuits, class arbitrations, or other representative actions.

2.4 Governing Law: These Terms and any disputes arising out of or in connection with these Terms will be governed by and construed in accordance with the laws of the state of [Insert State], United States, without regard to its conflict of law principles.